



When you don't know where to turn

We're here to guide you

What is **LifeManagement™**?



As you go through life it is likely that you will encounter unfamiliar situations where some guidance, information or perhaps simply someone to talk to can help you make more informed decisions.

At times like these access to a practical, impartial and independent resource such as our LifeManagement™ service can be invaluable.

How will LifeManagement™ support you?

A LifeManagement™ Consultant can provide an independent 'listening ear', enabling you to talk through your concerns and offering possible approaches to progress the situation. They will not provide legal advice but will focus on giving you the means to make an informed decision about how to proceed.

Our highly experienced consultants will ensure that you receive the emotional as well as practical support you need. You will not be transferred around or referred to other organisations unnecessarily to receive the help that you are looking for.

What issues can LifeManagement™ support?

- **Consumer issues.** Consumer rights, house purchase, faulty workmanship, travel, lost credit cards.
- **Family Care.** Care of ill or dependant relatives, bereavement, childcare, adolescent issues, care for the elderly.
- **Financial.** Organising finances, debt, court claims, state benefits, mortgages, tax queries, pensions, savings, insurance, negative equity.
- **Education.** Special educational needs, grants, schooling problems, bullying, further/higher education routes.
- **Legal.** Probate, custody, marriage/co-habitation, separation/ divorce, CSA situations, traffic offences, wills, neighbour disputes, aspects of employment, basic rights in law.
- **Health.** Patient charter rights, NHS provision, private medical cover.
- **Housing.** Landlord and tenant rights/ responsibilities, right to buy situations, leasing and letting, insurance.

In short, you can use this service to discuss your concerns or ask questions about any situation you find yourself facing, from a simple everyday scenario to a significant life-event.



Call. Any time. Whatever the reason.

0800 531 6091

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